



ADDRESS AND OWNERSHIP CHANGES OR TO OBTAIN INFORMATION ABOUT YOUR STOCK

Grand River Commerce, Inc. has appointed Continental Stock Transfer & Trust Company (“Continental”) as its stock transfer agent and registrar. Continental is now responsible for maintaining all records and responding to inquiries of registered stockholders.

Continental is one of the nation’s leading providers of securities processing and record keeping and is ranked number one in industry-wide customer satisfaction and performance surveys. Continental was the recipient of the TALON Award (Transfer Agent Leader Overall North America) for four years in a row.

You may contact Continental directly with inquiries regarding your registered stock holdings, address changes, transfer instructions, share balance information and forms in several ways:

Phone

You may call the Customer Service main line at 212.509.4000 or the Shareholder line at 212.845.3206, between the hours of 9:00 a.m. and 5:00 p.m. ET, Monday through Friday.

E-Mail

You may contact Continental via e-mail at: cstmail@continentalstock.com

Mail

Written correspondence may be directed to:

Continental Stock Transfer & Trust Company
Grand River Commerce, Inc. Investor Services
1 State Street Plaza, 30th Floor
New York, NY 10004-1561

Fax

212.616.7610

Website

www.continentalstock.com

If you have never logged in you will need to create an account. You should have received a CUSTOMIZED WELCOME LETTER AND SECURITY CODE after the acquisition of your stock or in April of 2016 if you owned stock prior to that time. If you cannot locate your letter and security code, please contact Continental directly for instruction.

We value your relationship with Grand River Commerce, Inc. Please call us at 616.929.1600 with questions or if we may do anything to be helpful to you.

Robert P. Bilotti
President / CEO
Grand River Commerce, Inc.

Patrick K. Gill
CEO
Grand River Bank